



AutoDCR Application Case Study— Pimpri Chinchwad Municipal Corporation



Organization

Building Plan department, Pimpri Chinchwad Municipal Corporation (PCMC)

Industry: Government

Client Information : Pimpri Chinchwad is known by many nomenclatures worldwide. Widely famous as Industrial Township, it is also recognized as Detroit of the East with the presence of many national and multinational automobile companies.

Pimpri-Chinchwad Municipal Corporation or PCMC is a Municipal corporation in the city of Pimpri-Chinchwad which is a suburb of Pune. This corporation is situated on the Mumbai–Pune Expressway in the heart of Pimpri-Chinchwad. It was established in 1982 covering an area of about 87 square kilometers.

The other details of the corporation are:

Area (Sq.Km.)	177.3
Industries in city	2969
Population in slum	1,47,810

Modules Implemented : CAD scrutiny Engine & Workflow Management

Objective:

- Finding the status of proposal or locating a file of a particular proposal within rigid hierarchy and complicated procedures in corporation can be a very perplexing experience. Provide a simple mechanism to search proposals.
- To reinvent, redefine the government-public interface, optimize government resources, and enable decision support systems to shape the city's future.
- Provide the citizens better access to information and services.
- Help reduce costs, increase revenues, enhance speed and efficiency and also increase accountability

Project Description: AutoDCR Solution has been implemented for Building Plan department to have a smooth proposal submission, scrutiny of the drawings, incorporate all the necessary information, track the proposal and finally approval of the proposal. From revenue point of view PCMC is one of the highest revenue generated corporation in India.

Issue and Challenges:

There were several issues and challenges like:

- Complex nature of land records and many rules interrelated to each other
- For a standard process and system
- Increase the productivity and decrease the manual intervention
- Time consuming process as it involved multiple handoffs
- Revenue target achievement for ULBs remained elusive due to procedural delays
- Mal-practices were unavoidable due to lack of standardization

Solution: SoftTech has implemented AutoDCR system in PCMC for Building Plan department and this system has been successfully rolled out in all Zones and ward Offices across Pimpri-Chinchwad and **currently 100+ users** are using the system. The system is integrated with other citizen facilities also.